

# — THE PENTHOUSE —

## TERMS AND CONDITIONS

### 1. BOOKING

- 1.1 Enclosed terms and conditions are relevant to accommodation only bookings at The Penthouse.
- 1.2 Event bookings must refer to Finns Bali Event Pricing, Terms and Conditions.
- 1.3 Guests are not permitted to stay in The Penthouse and have a private event.
- 1.4 Accommodation bookings are subject to availability and owner approval.
- 1.5 The Penthouse sleeps 4 guests (adults and children) using existing bedding ( 2 x King Beds)
- 1.6 Maximum additional guests (adults and children) is 2 and must pay extra bed rate.
- 1.7 Children are 12 years or younger.
- 1.8 Infants under 3 years are excluded from maximum guests
- 1.9 Charge for extra bed including breakfast (Adults and Children) = RP 500,000 ++ per night  
Charge for cot = RP 500,000 ++ per night
- 1.10 Maximum persons in The Penthouse at anyone time cannot exceed 12 (adults or children)
- 1.11 Check - In from 2pm Check - Out by 10am.
- 1.12 Late Check - out until 10pm is permitted at 50% published nightly rate and is subject to availability.
- 1.13 According to Indonesian Law a copy of every guest's passport will be taken upon check in.
- 1.14 The Hirer shall vacate the premises by the agreed time set out in our written confirmation.
- 1.15 Specific arrangements to extend must be confirmed by the Venue Manager on Duty. Any extension of time or failure to vacate the premises at the agreed time shall incur an additional fee (based on an hourly rate).
- 1.16 Illegal or immoral activities including gambling, prostitution, prohibited drugs, possession or use of pyrotechnics or dangerous goods, and possession or use of firearms and other weapons are all strictly prohibited. The authorities will be notified immediately without warning if these matters are brought to the attention of the management.
- 1.17 The Penthouse is hired based on the terms and conditions in the document, and the payment for such facilities, and the issue of any receipt or confirmation of hire shall be deemed to be an acknowledgment and acceptance by such person of the conditions herein contained.
- 1.18 The agreement is made in the Republic of Indonesia and shall be governed by and constituted in accordance with the laws of the Republic of Indonesia. Any disputes will be settled in Bali, Indonesia.

## 2. PAYMENT

- 2.1 Rates are in Indonesian Rupiah and subject to 10% tax and 7% service charge.
- 2.2 50% non-refundable deposit is required to confirm booking.
- 2.3 Balance is payable latest 30 days prior to arrival.
- 2.4 Security Deposit or Credit Card guarantee of IDR 13.000.000 is required before check in.
- 2.5 The Penthouse accepts cash (Indonesian Rupiah), Bank Transfer or Credit Card (Visa and Mastercard) Any bank fees to be paid by the guest.
- 2.6 Amendments to confirmed bookings are subject to availability. The first amendment is permitted free of any charge. Subsequent amendments will incur a RP 5,000,000 ++ charge per amendment.
- 2.7 Cancellations will receive nil refund except when noted in this document.
- 2.8 If you cannot complete your booking due to Force Majeure including volcanic activity, fire, strike, flood, earthquake, riots, war, acts of terrorism, government actions or any other natural disaster booking date can be amended free of charge. If you want to cancel your booking due to Force Majeure monies paid will be refunded once proof of inability to travel is received by Finns Bali. Please email [reservations@finnsbeachclub.com](mailto:reservations@finnsbeachclub.com)
- 2.9 The Penthouse (TP) expressly reserves the right to revise its fees and charges. However, once a deposit is paid against an invoice no revision to fees will occur unless the conditions of hire are amended, there is a change to government tax or extreme currency fluctuations.
- 2.10 If The Penthouse cancels the booking due to no fault or breach of terms and conditions by the guest then any monies paid will be refunded.
- 2.11 Inclusions and services are subject to change.
- 2.12 Gratuities paid will be distributed evenly to all staff members involved and should be handed directly to the Manager in charge.

## 3. DAMAGES

- 3.1 Smoking is only permitted on the balcony.
- 3.2 The Guest must leave the premises in clean condition.
- 3.3 The Penthouse shall not be liable in any way for loss or damage incurred.
- 3.4 The Guest shall be responsible for the cost of additional cleaning, repair or replace due to any damage or loss caused to the objects, buildings, furniture, fittings and equipment.
- 3.5 The guest must provide a refundable security deposit for loss and breakage of IDR 13,000,000 prior to check in. No guest will not be permitted to enter The Penthouse until this has been paid.
- 3.6 If any damage is found, photographic evidence and report with replacement/repair cost will be provided.
- 3.7 If replacement/repair cost cannot be provided before the guest checks out then the security deposit will be held until the matter is finalised.



## 4. FOOD & BEVERAGE

- 4.1 Outside food and beverages are NOT permitted as The Penthouse is located inside Finn's Beach Club which is a fully licensed venue.
- 4.2 Room service is available from 7am to 11pm.
- 4.3 Breakfast 7am – 11am.
- 4.4 Lunch and Dinner 11 am to 11 pm.

## 5. SOUND POLICY

- 5.1 Finns Beach Clubs venue music is played from 9am until 11pm or later in the case of an event. During this time, The Penthouse guests are not permitted to play their own music at a sound level that could disturb the Finns Beach Club guests. An acceptable volume level will be advised by The Penthouse Manager.
- 5.2 When Finns Beach Club is closed The Penthouse guests may play their own music or the play list from The Penthouse sound level will be under the supervision of the butler on duty.
- 5.3 The Penthouse is located in a residential neighborhood. Guests are asked to respect this, and ensure that all guests and visitors to the property behave appropriately.